

INTRODUCTION

LMI'S major activities include:

- Supply & Installation of Geosynthetics
- Civil Earthworks
- General Haulage

LMI will consistently provide products and services that meet or exceed the requirements and expectations of our customers. We will actively pursue quality improvements through programs that enable each employee to do their job right the first time, every time. We believe that for long term success, the provision of quality products and services are essential.

PURPOSE

To provide clients with:

- High quality geosynthetic products
- High quality earthworks and geosynthetic installation services
- High quality haulage services

FRAMEWORK & OBJECTIVES

LMI carries out regular management meetings to establish and review the appropriateness, suitability and purpose of the company's quality objectives. Our overall quality objectives are to:

- Establish and maintain a Management System modelled on the Australian and International Standard ISO 9001:2015.
- Provide service and information that is relevant and cost effective to our clients
- Treat each client with professional ethics and 'best practice management'
- Continually improve the quality of our management system and the services provided to our customers
- Continue our own professional development to deliver quality services
- Provide products and services that are competitive
- Continually monitor and assess the provisions of products and services to our customers
- Meet, and where possible, exceed our customer's expectations
- Ensure company policies and procedures are communicated and understood by all employees



Chad Watkinson
Managing Director
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